# AL!VE SURVEY
# Response Summary

**Total Started Survey:  64**

**Total Completed Survey:  64  (100%)**

## 1. Have you read one of our AL!VE newsletters?

| | | |
|---|---|---|
| | *answered question* | 63 |
| | *skipped question* | 1 |
| | **Response Percent** | **Response Count** |
| **Yes** | **58.7%** | **37** |
| Yes and found it valuable | 31.7% | 20 |
| No | 9.5% | 6 |
| If no, do you have suggestions for us? | | 10 |

1. We just joined and look forward to reading the newsletters.

2. More details on what is being done behind the scenes and how members might get involved.

3. would be great to have news from regional or local DOVIAs, if we can get them to contribute news

4. More substantive material would be helpful.

5. Not had the chance yet.

6. Is there a notice sent out via email for the newsletters?

7. Didn't get it

8. recently joined and have not yet viewed one (but plan to!)

9. Never received it

10. I love that the newsletter often is one page, short & sweet.

**2. Have you used any of the tools on the members only area of the web site, eg, submitted an event, expressed interest in an AL!VE workgroup/committee or searched the membership directory?**

| | | |
|---|---|---|
| *answered question* | | **64** |
| *skipped question* | | **0** |

| | **Response Percent** | **Response Count** |
|---|---|---|
| Yes | 34.4% | 22 |
| **No** | **65.6%** | **42** |
| If yes, which tools and how easy was it to use? | | 21 |

25 responses per page ▼

1. Searched membership directory; reviewed committee responsibilities

2. Joined workgroup/committee and have used the membership directory

3. Membership Listing, sign-up for workgroups are excellent

4. expressed interest in an AL!VE workgroup/committee -- Marketing & PR Committee and the IT Committee

5. Not yet but we make good use of tools and borrow good ideas frequently.

6. searched membership - easy

7. committee signup is a bit challenging, but posting an event is easy

8. Membership directory. Very easy.

9. Schedule is nuts at work presently and haven't had the time to devote to the materials I would like to have.

10. calendar, message board, easy to use

11. searched the membership directory. It's easy to get a pdf output in a predetermined format, but what if I want to sort the data differently?

12. members area, calendar and news are are easy to use

13. There's not a whole lot there. I understand it is under development.

14. submitted an event and signed up for work group.

15. I expressed interest in the Member Services committee and have enjoyed being a part of it.

**2. Have you used any of the tools on the members only area of the web site, eg, submitted an event, expressed interest in an AL!VE workgroup/committee or searched the membership directory?**

16.   Searched member directory.

17.   Didn't know about these services

18.   Viewed conferences, workshops.

19.   Member Directory, very easy. The website I check for news and other opportunities.

20.   Expressed interest in AL!VE workgroup

21.   Membership directory – fine

**3. Have you attended an AL!VE webinar?**

|  |  | answered question | 64 |
|---|---|---|---|
|  |  | skipped question | 0 |

|  |  | Response Percent | Response Count |
|---|---|---|---|
| Yes |  | 39.1% | 25 |
| **No** |  | **60.9%** | **39** |
| If yes, did you find the webinar useful and was the registration process easy? |  |  | 23 |

| 25 responses per page ▾ |

1.   yes

2.   Registration process was easy and the webinar(using the ALIVE site) was very useful.

3.   Very useful for a new member

4.   I am a NEW member

5.   yes

6.   I certainly intend to, when my schedule allows.

7.   Somewhat

## 3. Have you attended an AL!VE webinar?

8. Conflicted with on site meeting here at DIA.

9. Somewhat useful. Registration was easy.

10. Yes

11. There were a few I was interested in but something at work came up and I was not able to attend.

12. yes and yes

13. New member webinar continues to evolve. It's getting better.

14. The Susan Ellis one. Good info. Great to hear from speakers of this caliber.

15. I attended an ALIVE meeting and it was not helpful/useful. Much time was spent troubleshooting the audio. Registration was easy.

16. attended the one with B. Stallings...was great!

17. The Energize webinar was awesome, very helpful. Registration was easy.

18. After a fashion. I am somewhat of a techno -goof, but I couldn't see anything for about 1/2 the webinar. Much better after I managed to push the right button and got video.

19. Yes and yes.

20. I enjoyed the webinar and found it very informative. Registration process was a breeze!

21. Extremely easy and useful.

22. The event that I attended (first member meeting)was very difficult. Kept getting disconnected.

23. Katie Campbell's webinar was great!

## 4. Do you find our web site at WWW.volunteeralive.org easy to use?

| answered question | | | 61 |
|---|---|---|---|
| skipped question | | | 3 |

|  | | Response Percent | Response Count |
|---|---|---|---|
| Yes | | 95.1% | 58 |

| 4. Do you find our web site at WWW.volunteeralive.org easy to use? | | |
| --- | --- | --- |
| No | 4.9% | 3 |
| Do you have suggestions for us? | | 7 |
| Make it more dynamic- more links | | |
| more graphics - pictures and would like to see something new at least once a week. | | |
| Need more stuff. The links are probably the most useful page. | | |
| there's not much there yet, but we're very new. So hang in there and keep on going and developing this organization. | | |
| Would love to see more resources on virtual volunteering. | | |
| Never been to it | | |
| Eventually, I would like to see a singular organization take the lead period! Whether it is in the certification process for volunteer administrators, presence at a conference, holding a conference, etc. It is difficult for people to identify a "leading authority"...I also realize this takes time/trust etc. | | |

**5. Would you find it helpful to have a "historical mapping" of the volunteer management profession, identifying the roles of key organizations, our history and what resources they offer?**

| | | |
|---|---|---|
| *answered question* | | 58 |
| *skipped question* | | 6 |

| | Response Percent | Response Count |
|---|---|---|
| **Yes** | **79.3%** | **46** |
| No | 20.7% | 12 |
| Other (please specify) | | 11 |

25 responses per page

1. Since "We Are the People" already exists, how will this historical mapping be different? I'm unclear what this will be.

2. If it is not duplicated in a book or other website.

3. This is a great idea, will also be helpful to others that visit the page

4. Only if it connects to what AL!VE plans to do next.

5. Seems like duplicate of material already out there from Energize!

6. I don't know

7. I'd want to make sure we aren't just duplicating something that has already been done. What is the strategy for keping it current, updated and relevant?

8. Not sure what this means exactly.

9. help us with an understanding of our professions history

10. unsure of how it might be helpful to me

11. I feel like the "history", while important and necessary for archival purposes, is best left for those in leadership roles.

**6. We are building an online resource library of volunteer materials for AL!VE members. Would this be something you would utilize?**

| | | | |
|---|---|---|---|
| | *answered question* | | **61** |
| | *skipped question* | | **3** |

| | **Response Percent** | **Response Count** |
|---|---|---|
| **Yes** | **100.0%** | **61** |
| No | 0.0% | 0 |
| Other (please specify) | | 6 |

1. What does "volunteer materials" mean? Aren't there enough sites doing this already?

2. Only if they are different from the resources that are already available via other local/national organizations and the internet

3. with websites like Energize & volunteer today I'm not sure this same type of resource would be helpful on the ALIVE site too.

4. probably

5. Not sure...depends if it is uniquely different from other portals.

6. as long as it doesn't replicate materials/lists such as on energize inc.

**7. In addition to the topics listed below, what would you like to see in our resource library? • Nonprofit education resource list • Recognitions and awards • Research and statistics on volunteerism • Standards for effective volunteer engagement/management**

| | | | |
|---|---|---|---|
| | *answered question* | | **39** |
| | *skipped question* | | **25** |

| | **Response Count** |
|---|---|
| | 39 |

**7. In addition to the topics listed below, what would you like to see in our resource library? • Nonprofit education resource list • Recognitions and awards • Research and statistics on volunteerism • Standards for effective volunteer engagement/management**

50 responses per page

1. virtual volunteers and event planning (many times volunteer managers are coordinating volunteers for large events or coordinating an event for volunteer service)

2. List of Local/State/National Volunteer Management Associations

3. Nonprofit Management (the bulk of volunteer program management is working as a Manager on a Non-Profit Management Team). Sharing management Best Practices are always helpful.

4. Using a Logic model to identify program objectives, outcomes and assessment tools for program evaluation.

5. volunteerism/for-profit statistics, organizations, resources, relationships

6. The first bullet above leaves out government agencies and public administration courses. What we NEED is: sample position descriptions for a VPM, salary surveys, ethics statements, and other things about THE PROFESSION.

7. If possible, salary & budget ranges for volunteer programs

8. Pay scales across the country. Perhaps professional job postings or link.

9. Depends if the material is just going to be a list of other websites, or if it will have actual "how-to" articles and resources.

10. Information about the status of the profession
Information about leadership development
Information about strategic planning, organizational development, fundraising, and human resources as they relate to the volunteer program

11. All of the above- in particular current research.

12. How volunteers are used in Government agencies

13. This is comprehensive enough to start

14. • Nonprofit education resource list
• Research and statistics on volunteerism
• Standards for effective volunteer engagement/management

15. available trainings and conferences in the field, professional organizations in specific fields (i.e. hospitals), listing of books and publications

16. reaching out to new/ old volunteers via social media.

17. all but the recognitions and awards is that for members to nominate or is that for us to research to nominate someone else for?

18. Standards for effective volunteer engagement

19. Sample forms, best practices,
Partner with Betty Stallings for access to her 60 minute train the trainer suite

20. useful websites, the IJOVA

**7. In addition to the topics listed below, what would you like to see in our resource library? • Nonprofit education resource list • Recognitions and awards • Research and statistics on volunteerism • Standards for effective volunteer engagement/management**

21. Sample documents/form/policies, etc. from a variety of organizations would be helpful. I use these when I'm "stuck."

22. research and statistics on volunteer administrators, education, pay rates, years of experience, job descriptions, etc

23. unsure

24. Virtual volunteerism, resources on the legal issues surrounding volunteerism

25. research and stats on vols/volunteerism

26. list of speakers both national and regional

27. all of the above would be helpful

28. Generational Diversity

29. Research and statistics on volunteerism

30. I would like to see something on volunteer managing as a profession. Credentialing, networking, etc.

31. DOVIA  listings, conferences, and state commission information

32. Research and statistics on volunteerism
Standards for effective volunteer management
Ways to advocate for the profession
Talking points on the value/importance of professional volunteer managers

33. Professional Speaker listing

34. Peer discoveries, innovative volunteer management practices, an ask an expert forum...

35. more on risk management and work place harassment

36. freeware forms

37. *Links to information about upcoming volunteer management trainings
*Summaries of available volunteer management software programs available, and links to web pages

38. Volunteer management tool kits e.g. outcomes measurement, strategic job design, organizational needs assessment, etc.

39. Risk Management Issues
Using the Web for recruitment, application on-line, use of FaceBook, etc. in communicating with volunteers

**8. Would you use a Peer Networking and Mentoring database that can be populated and shared between members? Information we would capture includes: • Skill Set • Size of program • Interest in being a mentor • Looking for a mentor • Skilled presenter/trainer • Years in the field • Resumes and short bios • Degrees or certifications • Place to generate an e-mail to AL!VE for additional needs**

| | | |
|---|---|---|
| *answered question* | | 61 |
| *skipped question* | | 3 |

| | | Response Percent | Response Count |
|---|---|---|---|
| **Yes** | | **95.1%** | **58** |
| No | | 4.9% | 3 |
| | What else would you like to see captured? | | 19 |

25 responses per page ▾

1. A Cross reference to Local/State/National Volunteer Management Associations as it applies to Peers/Mentors/Mentees

2. Type of organization listed

3. Not sure, will have to see it and utilize it before I can provide feedback.

4. How would this work? Having the data listed isn't enough to make me want to connect with someone else.

5. particular types of volunteer programs you have experience with

6. Open position listings?

   Types of volunteers worked with, i.e., gender, age, skilled, on-going, episodic, etc.

7. Type of organization: nonprofit, govt., academic, etc.

   Population being served, i.e., animals, youth, seniors, homeless, etc.

8. more granulated information on organization and program in order to know more about who I might be calling on for information to make sure their program somehow matches mine in structure.

9. How about a discussion board?

10. Time availability, not only days and hours, but what time zone?

11. I love this idea and personally very much look forward to being involved in it!

12. Steps to CVA Certification

13. This is a GREAT idea!

**8. Would you use a Peer Networking and Mentoring database that can be populated and shared between members? Information we would capture includes: • Skill Set • Size of program • Interest in being a mentor • Looking for a mentor • Skilled presenter/trainer • Years in the field • Resumes and short bios • Degrees or certifications • Place to generate an e-mail to AL!VE for additional needs**

14. Recipient of a Corporation For National & Community Service program i.e., Foster Grandparent, AmeriCorps, etc.

15. Type of organization(s) worked for

16. Type/categories of programs...just in case the name is not clear or recognized.

17. But only capture information for those who wish to participate in this database.

18. By state and city like DOVIA so we can network together, I feel we are not as networked as we could be.

19. A way to search by category like hospital, library, animal services, parks & rec, museum, government, law enforcement

---

**9. One of the main goals of AL!VE is to support and advocate for the profession. Which of the following would you like to see developed? Check all that apply:**

| | | Response Percent | Response Count |
|---|---|---|---|
| | *answered question* | | 63 |
| | *skipped question* | | 1 |
| a) Advocate on a state and national level on issues related to the Volunteer profession | | 76.2% | 48 |
| **b) Create talking points that you can use in your workplace or community** | | **79.4%** | **50** |
| c) Provide training on advocating for the profession | | 73.0% | 46 |
| d) Other | | 14.3% | 9 |

1. To have a seat at the table on a State and National Level when it comes to making decisions including legal issues as it applies to volunteer management and volunteerism in general.

**9. One of the main goals of AL!VE is to support and advocate for the profession. Which of the following would you like to see developed? Check all that apply:**

2. Provide useful suggestions, tips and information that Volunteer Professionals world-wide can utilize to quantity Volunteer Departments effectiveness and positive impact towards organizations in-kind contribution and value added to the organizations ROI, TEAM, STAFF, ect.

3. provided training on advocating for myself and my programs

4. Convene sessions that focus on the profession during relevant national and state conferences.

5. Research best practices related to how other professions were developed, i.e., SHRM, AFP

6. I have concern here. This is a narrow interpretation of the field. There are a lot of people who work with volunteers who do not see this as a profession. How can we be more inclusive for them? How do we encourage young people, specifically AmeriCorps/VISTA to stay in the field?

7. Virtual volunteerism

8. Ah, you're ahead of me. LOL.

9. Standardized certification (recognized by all states)

**10. Where have you received volunteer management or professional development training in the past? Check all that apply.**

|  |  | | |
|---|---|---:|---:|
|  | *answered question* | | **63** |
|  | *skipped question* | | **1** |
|  |  | **Response Percent** | **Response Count** |
| a) AL!VE | | 25.4% | 16 |
| b) Energize Inc | | 61.9% | 39 |
| c) Council For Certification in Volunteer Administration | | 34.9% | 22 |
| d) VolunteerMatch | | 44.4% | 28 |
| **e) National Conference** | | **68.3%** | **43** |

**10. Where have you received volunteer management or professional development training in the past? Check all that apply.**

| | | | |
|---|---|---|---|
| f) Academic Institution | | 19.0% | 12 |
| g) Volunteer Center or HandsOn Action Center | | 36.5% | 23 |
| h) Points of Light Institute/Hands On Network | | 38.1% | 24 |
| i) Regional Conference | | 57.1% | 36 |
| j) State Conference | | 61.9% | 39 |
| Other | | 38.1% | 24 |

**11. Do you belong to a local volunteer association or DOVIA?**

| | | *answered question* | **64** |
|---|---|---|---|
| | | *skipped question* | **0** |

| | | Response Percent | Response Count |
|---|---|---|---|
| **Yes** | | **84.4%** | **54** |
| No | | 15.6% | 10 |

If yes, please share the organizations name and location:

50 responses per page ▾

1. DOVIA of Larimer County Colorado, Fort Collins, Colorado

2. Maryland Council of Directors of Volunteer Services
Baltimore, MD
Coordinators of Volunteers of Anne Arundel County
Arnold, MD

3. Volunteer Administrators of Southwestern Pennsylvania (VASP)

50

## 11. Do you belong to a local volunteer association or DOVIA?

Pittsburgh, PA and surrounding area

4. There is not a local one here in Gainesville, Florida. I've contacted the State organization, will follow up....

5. We belong to a number of volunteer centers in the DC metro area and take advantage of training and networking opportunities they provide.

6. Southwest Idaho Directors of Volunteer Services in Treasure Valley of Idaho

7. Delaware Valley Association of Volunteer Administrators

8. www.DADV.org

9. VAN (Volunteer Administrators Network) Seattle/ Tacoma Area

10. David and Molly Boren Mentoring Initiative
http://www.ofe.org/mentoring/about-initiative.htm

Through the Oklahoma Foundation For Excellence.

11. Androscoggin Volunteer Administrators (Androscoggin County, Maine)
Franklin County Volunteer Resource Network (Franklin County, Maine)
Portland Area Volunteer Administrators
(Portland, Maine)

12. NOVL Network of Volunteer Leaders in Hawaii

13. Denver DOVIA

14. DOVS of Broward County, Florida

15. DIA Ambassador Volunteer Program

16. Mid-Valley Volunteer Managers Association (MVVMA), Salem, Oregon

17. Denver DOVIA

18. Volunteer Administrators of the Twin Tiers, American Association of Museum Volunteers

19. Forum for Volunteer Administrators in Cleveland Ohio

20. MCDVS - Maryland Council of Directors of Volunteer Services.

21. NOVAA
Portland Oregon

22. Delaware Valley Association of Volunteer Administrators, Pennsylvania Society o Directors of Volunteer Administration, AHVRP

23. Denver DOVIA

24. Through Volunteer McKinney Center, Texas

25. Volunteer Administrators Network, Columbus, Ohio

## 11. Do you belong to a local volunteer association or DOVIA?

26. Miami Valley Association of Volunteer Administrators, Dayton Ohio

27. DVPA, Directors of Volunteer Programs Association
    Vancouver, WA

28. Southwest Idaho Directors of Volunteer Service SWIDOVS, Boise, Idaho

29. DOVIA of Burlington, Camden and Gloucester Counties. We are located in south
    Jersey.

30. DOVIA of Greater Baton Rouge
    Volunteer! Baton Rouge
    700 Laurel Street
    Baton Rouge, LA 70802

31. SEIDOVS Southwest Directors of Volunteer Services

32. GRAVA, Richmond, VA

33. Denver DOVIA

34. DOVIA, San Diego

35. Delaware Association of Volunteer Administrators (DAVA)

36. Denver DOVIA

37. GRAVA

38. Association of Volunteer Administrators - Metropolitan Chicago

39. DOVIA, Miami Chapter

40. No DOVIA's in this area, no nearby volunteer centers...but we do have a local
    chapter of the Arkansas Volunteer Coordinator's Association.

41. NOVAA, Portland, Oregon

42. MVVMA - Mid Valley Volunteer Managers Association in Salem, OR
    NAVPLG

43. DOVIA (Denver metro area)

44. Wisconsin Volunteer Coordinators Association
    Association of Volunteer Managers Serving Southeast Wisconsin
    ALIVE

45. St. Croix Valley Volunteer Leadership Network, (managed by the Volunteer Cente
    at Community Thread) Stillwater, Minnesota

46. There isn't a DOVIA that I am aware of in my area. There is a council of Voluntee
    Coordinators through the Heart of United Way.

**11. Do you belong to a local volunteer association or DOVIA?**

47. WAVC: Washtenaw Area Volunteer Coordinators (Washtenaw County MI = count that Ann Arbor MI resides).
SE MI Volunteer Coordinators: Metro Detroit group, mainly museum volunteer managers.

48. Volunteer Administrator's Network-(VAN) NW Washington (primarily Seattle)

49. SWMAVA - Springfield, MO

50. DOVIA
United Way of Central Iowa
1111 9th St.
Des Moines,

---

**12.. Do you plan to attend the National Conference on Volunteering and Service (NCVS) in New York this June?**

| | | |
|---|---:|---:|
| *answered question* | | **62** |
| *skipped question* | | **2** |

| | Response Percent | Response Count |
|---|---:|---:|
| Yes | 24.2% | 15 |
| **No** | **69.4%** | **43** |
| Maybe | 6.5% | 4 |
| Other (please specify) | | 9 |

1. Agency/myself cannot afford the cost to attend this year.

2. Lack of organization funds for travel

3. I will be VOLUNTEERING TOO! Thanks to an AL!VE Board Member's Recommendation!

**13. What conferences are held in your area? What other conferences have you attended in the past?**

|  | |
|---|---|
| *answered question* | 47 |
| *skipped question* | 17 |

| | **Response Count** |
|---|---|
| | 47 |

50 responses per page ▾

1.  First time this year conference held by the Governor's Office on Service & Volunteerism.

    National Conference on Service & Volunteerism  AVA Conferences

2.  Local conferences,  Attended PAV, AVA, AVRM and regional conferences.

3.  This is my first year attending the National Conference on Volunteering and Service. I attend other Non-Profit trainings in the area.

4.  Maryland Governor's Office on Service and Volunteerism, National Conference when it was in DC

5.  Serve Idaho Annual Conference, Idaho Non Profit Conference

6.  too many to list

7.  regional DOVIA  conference, workshops hosted by united way sites and regional organization

8.  Mentoring Org. Points Of Light

9.  The Maine Commission on Community Service holds a conference each October which I participate in.
    Past Conferences: NCVS in Philadelphia, Atlanta, San Francisco. Asian/Pacific International Conf. on Volunteer Management, Honolulu, HI

**13. What conferences are held in your area? What other conferences have you attended in the past?**

10. Colorado Conference On Volunteerism in Ft. Collins- it rotates every 2 years to a new location in Colorado.

11. Nothing worth noting...

12. AAAE (American Association of Airport Executives) Conference on airport volunteers. DOVIA State Conference.

13. NOVAA--Willamette Valley Volunteer Administrators

14. FRPA, FFEA, FPRA

15. I attended the International Conference on Volunteer Administration from 1996 - 2005 (when it ended).
I have attended the NCVS since 2006.
I served on the committee that provided the national Advanced Volunteer Management Conference in Portland, Oregon - October 2008.
I have chaired the MVVMA regional professional development conference in May 2006, 2008, and 2010.

16. CHDVS, State Conference, local DOVIA training, AHVRP, NCOA

17. American Association of Museums conference

18. Ohio Society of Directors of Volunteer Services, Fall Conference of the Forum for Volunteer Administrators
I have attended the AHVRP national conference, the OSDVS state conference, the Southeast Directors of Volunteer Services in Healthcare Organizations

19. MCDVS has a professional development day once a year.  In my industry that have a volunteer coordination breakout session. Also we meet every other month via conference call.

20. NOVAA Annual Conference - November 4 2010

21. DVAVA, PSDVS, Veterans Affairs Voluntary Service conferences

22. Colorado Conference on Volunteerism, Fort Collins, September 16,17th

23. Texas Governor's Conference and Volunteer Center of North Texas

24. 1) ARNOVA
2)One Star foundation Governors conference on Volunteerism and Nonprofit Organizations in Texas
3) Dallas/Ft Worth Volunteerism Conference

25. VAN conferences

26. Dayton, Columbus, Cincinnati AVAs typically hold something

27. Serve Idaho--Conference on Service

28. We had a regional volunteer conference last May which I attended. It was very helpful.

29. Md. State Vol. conf

30. none

**13. What conferences are held in your area? What other conferences have you attended in the past?**

31. Serve Idaho, Idaho Hospital Association,
Points of Light

32. Colorado Conference on Volunteerism

33. Delaware's State Office of Volunteerism Conference

34. NCOA, AHVRP

35. Two local DOVIA's with monthly trainings using Betty Stallings. One local DOVIA that meets quarterly. Regional Volunteer Management Network that meets quarterly, sponsored by state commission.

36. The Summit- (typically held at the end of April each year) Sponsored by our Division of Volunteerism, and a local foundation.

37. NOVAA Conference, MVVMA Conference, Advanced Volunteer Management Conference in Portland, AVA Conference in Portland

38. MVVMA & NOVAA

39. DOVIA in Fort Collins (rotate around the state)
AVA, Oregon Volunteers, Points of Light

40. Local & Statewide

41. Minnesota Conference on Volunteerism. This is hosted by MAVA (Minnesota Association for Volunteer Administration).

42. Volunteer Jacksonville, FL
Florida Volunteer Administration conference

43. MNA (Michigan Nonprofit Association) Super-conference, AVRM national conference.

I attended several AVA conferences.
I have participated as a trainer in National Volunteers in Police Service trainings.
I have attended the National Conference on Volunteering and Service.

44. There have been volunteer management trainings sponsored by the local extension service that I have attended.

The State of Oregon holds an annual volunteer management training. I have not attended that one.

45. VAN Annual Conference

46. None

47. Our State holds conferences. I've attended conferences that were in Minnesota and Chicago.

| 14. What types of training/networking opportunities are you interested in? | | | |
|---|---|---|---|
| | | *answered question* | **61** |
| | | *skipped question* | **3** |
| | | Response Percent | Response Count |
| a) Mentoring | | 31.1% | 19 |
| **b) Webinars** | | **85.2%** | **52** |
| c) Recorded trainings | | 39.3% | 24 |
| d) Local conferences | | 82.0% | 50 |
| e) Online discussion forums | | 55.7% | 34 |
| Other (please specify) | | 14.8% | 9 |

1. National Conference that is completely geared to the profession of Volunteer Management

2. I am a Lifelong Longer. I VALUE learning and utilizing best practice. I am an advocate of high performance teams / organizations. My personal goal is to meet and/or exceed personal and professional performance standards set. I would like to work towards the CVA and am open to being mentored by a colleague that has the CVA. I also look forward to sharing and working with the AL!VE Team.

3. Depends on trainer and content

4. National Conferences

5. I would like to get certified but had a hard time finding others in the area looking for certification. I need to find someone to monitor me taking the examine

6. Conferences, national

7. phone calls between like organizations to explore challenges and best practices

8. Regionally based events that include multiple states

| 14. What types of training/networking opportunities are you interested in? |
|---|

| 9. | I wish there were other national conferences besides the one sponsored by the Points of Light. |
|---|---|

**15. What topics are you interested in learning more about? Check as many as are important to you:**

| | | |
|---|---|---|
| | *answered question* | 63 |
| | *skipped question* | 1 |

| | Response Percent | Response Count |
|---|---|---|
| a) Strategies for recruiting volunteers | 38.1% | 24 |
| b) Advocacy | 31.7% | 20 |
| c) Managing volunteers | 36.5% | 23 |
| d) Planning and implementing a better volunteer orientation | 42.9% | 27 |
| e) Screening and interviewing volunteers | 31.7% | 20 |
| **f) Panel discussion on how other members run their programs** | **58.7%** | **37** |
| g) Recognizing and rewarding volunteers on a tight budget | 38.1% | 24 |
| h) Tapping into volunteer's motivations | 44.4% | 28 |
| i) Grant Writing | 31.7% | 20 |
| j) Procuring resources to support the infrastructure of your organization | 49.2% | 31 |
| k) Dealing with change | 46.0% | 29 |

**15. What topics are you interested in learning more about? Check as many as are important to you:**

| | | | |
|---|---|---|---|
| **l) Getting staff buy-in to support and engage in volunteer programs** | | **58.7%** | **37** |
| m) Time management and other organizational strategies | | 36.5% | 23 |
| n) Career planning (determining what's next for you in the field) | | 44.4% | 28 |
| o) Relationship building to enhance your volunteer program | | 57.1% | 36 |
| p) Learning about new volunteer management database systems | | 46.0% | 29 |
| q) Other | | 15.9% | 10 |

1. How to educate other professions which are resistant to volunteers, and also executive directors.

   Supporting and training volunteers to increase our capacity to engage volunteers effectively

2. Volunteers and Human Resource Issues

   Volunteers and Fundraising

3. Social Networking and how to apply- current cutting edge strategies... not the same ol stuff.....

4. Motivating with staff to work with volunteers that are in different areas of the organization

5. professionalism in the field, encouraging new leadership

6. Certifications

7. Virtual Volunteerism and ways to recruit, retain and recognize in this environment.

8. Professional Development/Career Progression beyond being a volunteer manager.

9. Policy and Procedures specific to volunteerism

10. Strategic Volunteer Engagement planning. Measuring Impact of volunteers. Volunteer Management competencies.

**16. Do you attend online webinars for educational purpose? If yes, on average how much do you pay for a webinar?**

| | | answered question | 45 |
|---|---|---|---|
| | | skipped question | 19 |

| | | Response Percent | Response Count |
|---|---|---|---|
| **$0** | | **53.3%** | **24** |
| $25 | | 11.1% | 5 |
| $25-$50 | | 24.4% | 11 |
| $50-$75 | | 4.4% | 2 |
| $75+ | | 6.7% | 3 |

**17. Number of years in volunteer management?**

| | | answered question | 64 |
|---|---|---|---|
| | | skipped question | 0 |

| | | Response Percent | Response Count |
|---|---|---|---|
| Less than 1 year | | 1.6% | 1 |
| 1-2 years | | 4.7% | 3 |
| 3-5 years | | 12.5% | 8 |
| 6-9 years | | 28.1% | 18 |
| **10+** | | **53.1%** | **34** |

**18. Number of volunteers in your organization?**

| | | answered question | 58 |
|---|---|---|---|
| | | skipped question | 6 |

| | | Response Percent | Response Count |
|---|---|---|---|
| less than 100 | | 12.1% | 7 |
| **100 - 250** | | **22.4%** | **13** |
| 250 - 500 | | 20.7% | 12 |
| 500 - 1000 | | 13.8% | 8 |
| 1000 - 3000 | | 19.0% | 11 |

| 18. Number of volunteers in your organization? | | |
|---|---|---|
| 3000 + | 12.1% | 7 |

| 19. Sector you represent: | | |
|---|---|---|
| | *answered question* | 60 |
| | *skipped question* | 4 |
| | Response Percent | Response Count |
| Government | 33.3% | 20 |
| **Non-profit** | **51.7%** | **31** |
| Faith based | 1.7% | 1 |
| Academic | 3.3% | 2 |
| Health/medical | 10.0% | 6 |
| Corporate | 0.0% | 0 |
| Military/Veterans | 0.0% | 0 |
| Other (please specify) | | 16 |

25 responses per page ▼

1. Ronald McDonald House Charities of North Central Florida (children, families, healthcare support, crisis intervention).

2. for profit

3. consultant/author

4. Zoo & Aquarium

5. Education

6. Natural Resources Field

**19. Sector you represent:**

7.    Consultant

8.    Museum

9.    Health/medical

10.   YWCA Clark County Clark County CASA Program.

11.   faith-based

12.   Consultant

13.   Hospital

14.   arts based

15.   arts-museum

16.   Law Enforcement

---

**20. If you are available to follow up with comments about your survey responses, please share your information.**

| | | Response Percent | Response Count |
|---|---|---|---|
| | *answered question* | | 41 |
| | *skipped question* | | 23 |
| **Name:** | | 97.6% | 40 |
| **Organization:** | | 97.6% | 40 |

50 responses per page ▾

1.    A.A. Co. Dept. of Detention Facilities

2.    Northland Public Library

3.    Ronald McDonald House Charities of North Central

**20. If you are available to follow up with comments about your survey responses, please share your information.**

4. Dept. of the Interior

5. Community Preservation and Development Corporation

6. Point Defiance Zoo & Aquarium

7. Yukon Public Schools, Helping Hand Volunteers & Mentors

8. Colorado State Parks

9. City of Coral Springs, Florida

10. DIA Ambassador Volunteer Program

11. Lee County Parks and Rec

12. American Red Cross

13. Marion County, Oregon

14. The Corning Museum of Glass

15. University Hospitals Case Medical Center

16. The Living Legacy Foundation of MD

17. City of Plano, TX

18. Columbus Metropolitan Library

19. Goodwill Easter Seals Miami Valley

20. Idaho Dept. of Parks & Recreation

21. UNO

22. Histiocytosis Association of America

23. Worcester co. govt  vol services

24. HOPE worldwide

25. Elks Rehab System

26. Delaware Economic Development Office

27. Fossil Rim Wildlife Center

28. Bon Secours Richmond Community Hospital

29. Adrienne Arsht Center for the Performing Arts

30. Crystal Bridges Museum of American Art

31. NOVAA

32. City of Salem Parks

33. Wisconsin Volunteer Coordinators Association

**20. If you are available to follow up with comments about your survey responses, please share your information.**

34.   Community Thread

35.   Campus Crusade for Christ

36.   natural area preservation, city of ann arbor mi

37.   Eugene Police Department (City of Eugene)

38.   United Way of King County

39.   American Red Cross - Greater Ozarks Chapter

40.   Living History Farms

| | | | |
|---|---|---|---|
| Email Address: | | 95.1% | 39 |
| Phone Number: | | | |